

# JAMES WILLIAM ZESZUTEK

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## OBJECTIVE

Management position utilizing leadership, Project Management, and MBA skills

## QUALIFICATIONS

- Project Manager
- MBA
- Business process improvement investigative team leader
- Leader, change agent, problem solver
- Root Cause problem management process manager and event investigation team leader
- Webmaster certificate, Certified Professional Web Designer, World Organization of Webmasters
- Internet and Extranet Web site developer
- Experienced government inspector liaison
- Demonstrated leadership through volunteer work with Boy Scouts Of America

## EXPERIENCE

### FIS CORPORATION

(2000 to Present)

#### **Business Analyst Specialist** *Web Technology Team*

Business analyst for project management office, encrypted email, email routing, and enterprise customer commitment applications. Project Manager for Active Server Page project status report Intranet application. Managed effort to improve the project status report application. Collected project requirements, generated project estimates, and managed developers to implement code changes. Managed development team to implement Asp.Net application enhancements. Improvement project saved \$20,000 per year. Managed upgrade of PMO application servers and Web site statistics server. Projects were implemented with zero defects and no disruption of service to application users. Member of encrypted email implementation team. Developed test plans and functional design documents for encrypted email. Trainer and coach for customer support representatives on encrypted email problems. Direct customer contact to resolve second level encrypted email issues. Actively participates in third level encrypted email server issues. Managed rewrite of customer contact tool to a DotNet architecture. Facilitated development of requirement and testing documentation. Supported application when in production to answer customer issues and troubleshoot application defects.

#### **Business Analyst Specialist** *Project Management Office*

Internal Project Management consultant and Metrics Analyst. Project Manager Mentor. Identified and implemented solutions to improve Metavante project management practices. Managed the development, deployment, and monitoring of the Metavante Intranet based project management methodology. Managed efforts to Web enable the project methodology system that saved \$5,000 per year. Intranet developer. Leader of Asp.Net development effort to create project review board application. Metrics analyst for software development activities. Developed metrics to monitor software development projects and published periodic metric reports. Facilitator for the corporate business process improvement team. Improvement team leader for server build and change management process improvement team. Identified business improvements that consolidated corporate server build activities resulting in centralized server build department.

**EXELON CORPORATION**

(1990 to 2000)

**Project Manager** *Zion Nuclear Generating Station*

Senior government regulator (Nuclear Regulatory Commission) liaison. Root Cause investigator. Manager of nuclear reactor safety quality issue review program. Created Intranet library of regulatory documents.

**Project Manager** *Dresden Nuclear Generating Station*

Root Cause Corrective Action Program Manager. Created and implemented standard practices for root cause investigation program. Root cause process instructor. Event investigation team leader.

**Technical Staff Engineer** *Braidwood Nuclear Generating Station*

System Engineer. Coordinated maintenance and trouble shooting on nuclear mechanical systems.

**BATTELLE MEMORIAL INSTITUTE**

(9/88-7/90)

**Licensing Project Engineer** *Office Of Waste Technology Development, High Level Radioactive Waste Project*

Management consultant to US Department of Energy. Yucca Mountain Repository safety documentation contributor. Coordinator of Battelle's community charity activities.

**SARGENT & LUNDY ENGINEERS**

(11/85-8/88)

**Licensing Project Engineer** *Nuclear Licensing Division*

Project management support for generating station modifications. Nuclear safety evaluation program coordinator.

**UNITED STATES NAVY, Nuclear Surface Warfare Officer (Top Secret Clearance)**

(6/78-10/85)

**Engineering Fundamentals Instructor** *US Navy Surface Warfare Officer School*

Classroom instructor at US Navy Department Head School. USN Master Training Specialist.

**Chemistry and Radiological Controls Officer** *USS Nimitz (CVN-68)*

Supervised nuclear reactor operation and maintenance activities. Radioactive Material Control Officer. Qualified as Navy Nuclear Engineer Officer.

**Reactor Controls Division Officer** *USS Arkansas (CGN-41)*

Supervised nuclear reactor construction, operations, and maintenance. New Construction test supervisor. Combat Information Center Division Officer. Qualified as Navy Surface Warfare Officer.

**EDUCATION**

- BSEng, Naval Architecture and Marine Engineering, University of Michigan, Ann Arbor, Michigan
- Naval Nuclear Power School, USN
- MBA, Lewis University, Romeoville, Illinois
- Webmaster and Internet Business Certificate, Marquette University, Milwaukee, Wisconsin
- 17 credits completed, IBM Certificate in E-business Application Development, Gateway Technical College, Kenosha, Wisconsin

**PROFESSIONAL AND COMMUNITY AFFILIATIONS**

- University Of Michigan, Admissions Department College Fair Representative
- Board Member, Boy Scouts Of America Southeast Wisconsin Council
- Gateway District Chairman, Boy Scouts Of America, Southeast Wisconsin Council
- Former Vice President, World Organization of Webmasters Milwaukee Chapter
- Former Scoutmaster Boy Scout Troop 544, Pleasant Prairie, Wisconsin
- Former Membership Chairman of Whittier Elementary PTA, Kenosha, Wisconsin
- Former Finance and Technology committee member, St. Mary Catholic Church, Kenosha, Wisconsin